



Symbiosis Centre for Distance Learning (SCDL)

Symbiosis Bhavan, 1065B, Gokhale Cross Road, Model Colony, Pune-16

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Website: www.scdl.net

Brief about the Company	<p>Gaia started in 2004 with a handful of staffers and over a period of 15 years have grown into a dominant outsourcing service provider in India.</p> <p>Our Pune office is a centre of excellence, offering customer service to some of the major airlines across the globe.</p> <p>We provide 24*7 customer support in English, Mandrin, Japanese and Korean languages.</p>
Current Opening (Designation)	<p>We're hiring Customer Service Executives for an airlines baggage process!</p> <p>Inbound calling UK/US/Australian airline customers is whom we resolve queries for – 24*7 shifts. 5 days working with 2 week offs (Rotational)</p>
Profile of the Candidates	<ul style="list-style-type: none">-Fresher's or experienced candidates can apply (Bpo or non bpo exp)-Excellent communication skills required in English.-Is flexible to work in Rotational shifts and off's.
Locations	<p>Gaia Ites, 501, 5th Floor, Zero One Building, Mundhwa, Pune-411036 (Next to passport office)</p>
Number of Candidates	<p>25 candidates</p>
CTC / Pay Package (yearly)	<p>Ctc up to Rs. 2,88,000 pa + incentives + transport allowance</p>
Date of Joining	<p>Batches start every week – next batch on 15th July, 2019</p>
Selection Process & Criteria	<p>Selection Process - 3 rounds of interview to be cleared – HR, Operations and final round (Offer discussion) – Along with which the date of joining would be given.</p> <p>Criteria - Excellent communication skills required. Flexible to work in rotational shifts and off's.</p>

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