



Symbiosis Centre for Distance Learning (SCDL)

Symbiosis Bhavan, 1065B, Gokhale Cross Road, Model Colony, Pune-16

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Website: www.scdl.net

<p>Brief about the Company</p>	<p>MINITEK SYSTEMS (INDIA) PVT. LTD is an avowedly customer – oriented organization. Our primary focus is to achieve 100% customer satisfaction. We partner with our clients to provide Information Technology Solutions and services that create value addition to their business. We believe our success is driven by success of our customers. We continuously seek & enhance value addition in all our activities. We are committed to highest ethical & social standards of service commitments. Any violation of ethics & values is seriously reviewed at Minitek.</p>
<p>Current Opening (Designation)</p>	<p>Customer Support Engineer (On Site/Client Location)</p>
<p>Profile of the Candidates</p>	<p>Various O.S. Win-7, 10 Server 12,16 Installation As well Application Level support & Troubleshooting. Desktop Assembling, Maintenance Troubleshooting Hardware Problems. Laptop Service Part Replacement, Maintenance Troubleshooting Hardware Problems. LAN setup, Cabling, Crimping Punching & Troubleshooting LAN Connectivity issues Installing Modem, switches, Routers & Firewall & Good Knowledge of Operations. Installation and configuration of regular Software's Antivirus and Management. Managing Local Data Partition, & Volumes. Backup & Restorations Process. Configuring User profile and Outlook 10,16 Office 365 Installation and Recovering user's outlook profile and Emails. Installation and Configuration and troubleshooting of Network Printers and Local Printers. CCTV Camera NVR, DVR IP-PBX, VOIP, IP Telephony Configuration & Troubleshooting. Handling Users by remote management tool like RDP, Net Meet, TV, AA & AD. And VPN Support. Handling Active Directory for ID Creation, Deletion, Enable Disable Password reset & OU manage.</p> <p>Expertise with various Helpdesk Ticketing tool - ServiceDesk Plus, E-Helpline etc.</p>
<p>Locations</p>	<p>Pune</p>
<p>Number of Candidates</p>	<p>6</p>
<p>CTC / Pay Package (yearly)</p>	<p>As per Company Standards</p>
<p>Date of Joining</p>	<p>0 to 10 days</p>
<p>Selection Process & Criteria</p>	<p>Face to Face Interview</p>

Contact Person

:

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