

Student Portal OTP Login Process

We've recently implemented a **Two-Factor Authentication** (2FA) security system for the SCDL Student Portal login. This added layer of security ensures that only authorized students can access their accounts and strengthens login security by requiring a second piece of information, in addition to the password.

Here's how it works: Every time a student attempts to log in by entering their login ID and password, they will receive an OTP (One-Time Password) on their registered personal email ID at SCDL. This OTP must be entered when prompted to access their respective student login.

The implementation of 2FA is a significant step to help safeguard our students' most vulnerable information and other academic details, enhancing the overall security of the student portal. Your security and privacy are our top priorities.

To ensure smooth access to your respective student login portal, please follow these below specified measures for **Student Portal OTP Login Process**:

1. Verify Correct Information:

- a) Ensure that you have provided the correct email ID to SCDL.

2. Activation Time:

- a) If you are current year enrolled student then, student portal login details will activate 24 hours after you receive the student login credentials email.

3. Accurate Login Credentials:

- a) Ensure that you enter your SCDL student portal login ID and password correctly and completely, paying careful attention to all characters, including any special characters.

4. Forgotten Password:

- a) If you've forgotten your password, utilize the "forgot password" option to retrieve your most recent password. [Forgot Password Link. https://login.scdl.net/ForgetPassword.aspx](https://login.scdl.net/ForgetPassword.aspx)
- b) The details will be sent via a system-generated email to your registered email ID at SCDL.

5. Update Email ID:

- a) If it's necessary to update your email ID, please raise a ticket with SCDL. Note that these changes will become effective, 48 hours after the ticket has been raised.

6. Firewall configuration:

- a) Please check your machine's firewall configurations for any restrictions on receiving emails. If you discover any restrictions, try removing them and then attempt to log in again.

7. Check Email Folders:

- a) Don't forget to check your email's spam or junk folders for the OTP, as it's sent from a system-generated email.

For further support, wrt login issues contact us at loginissues@scdl.net

Thank you for your cooperation.

Regards

Director SCDL